



Patient Rights and Responsibilities

As a patient of Columbia Basin Hospital, you have both rights and responsibilities. Both are of great importance to us, and we would like you to fully understand what they include. If you are the parent or guardian of a child under 18 years of age, or you are the patient's representative, you also have rights and responsibilities on behalf of their care.

You have the right to be notified in writing of your rights and obligations before treatment begins. The patient has been judged guardian, or Power of Attorney for Health Care may exercise the patient's right when the patient has been judged incompetent. Columbia Basin Hospital has an obligation to protect and promote the rights of the patients, including the following:

Hospitals Must:

- (1) Adopt and implement policies and procedures that define each patient's right to:
 - (a) Be treated and cared for with dignity and respect
 - (b) Confidentiality, privacy, security, complaint resolution, spiritual care, and communication. If communication restrictions are necessary for patient care and safety, the hospital must document and explain the restrictions to the patient and family
 - (c) Be protected from abuse and neglect
 - (d) Access protective services
 - (e) Complain about their care and treatment without fear of retribution or denial of care
 - (f) Timely complaint resolution
 - (g) Be involved in all aspects of their care including:
 - (i) Refusing care and treatment; and
 - (ii) Resolving problems with care decisions.
 - (h) Be informed of unanticipated outcomes according to RCW 70.41.380
 - (i) Be informed and agree to their care
 - (j) Family input in care decisions
 - (k) Have advanced directives and for the hospital to respect and follow those directives
 - (l) Request no resuscitation or life-sustaining treatment
 - (m) End of life care
 - (n) Donate organs and other tissues according to RCW 68.50.500 and 68.50.560 including:
 - (i) Medical staff input; and
 - (ii) Direction by family or surrogate decision makers.
- (2) Provide each patient with a written statement of patient rights from subsection (1) of this section

**Department of Health
Facilities and Services Licensing
Investigation and Complaint Unit
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YOUR RESPONSIBILITIES:

- Provide accurate and complete health information to the hospital.
- Provide accurate financial information.
- Check preauthorization requirements of your insurance plan.
- Ask questions and take part in health care decisions.
- Respect the rights of others.
- Inform the hospital of the existence of, or changes made to your advanced directives.

Date: _____ **Signature:** _____